

IG Policy When Another Appeal or Grievance Channel Exists

1. When a member has a complaint or appeal regarding adverse actions for which law and/or regulation provide a specific means of redress or remedy, IGs must refer the complainant to those other redress or appeal channels as provided by the specific law or regulation. Mere dissatisfaction with the outcome of an appeal is not sufficient basis for an IG investigation.

2. If the member alleges the appeal process was improperly or prejudicially handled and has no other means of redress, the complainant may enter a complaint of mishandling under this instruction for IG complaint analysis.

	Type of Complaint	Referral Agency
1	Appropriate Fund employee -- Conditions of employment (personnel policies, practices, and matters affecting working conditions) or, EEO issues (discrimination based on age, race, color, sex, religion, disability, or national origin), or reprisal against a civil service employee	Refer to the servicing Civilian Personnel Flight (CPF) for action in accordance with civilian grievance system (either Administrative IAW AFI 36-1203 or Negotiated IAW locally negotiated agreements). EEO Complaints should be referred to the Chief EEO Counselor for processing IAW AFI 36-1201.
2	Nonappropriated Fund (NAF) employee conditions of employment issues or reprisal	Servicing NAF Employment Office (conditions of employment) or the IG, DoD for reprisal allegations
3	Military Equal Opportunity and Treatment (EOT) Issues	Refer to local Military Equal Opportunity office -- AFI 36-3208
4	Administrative Separations	Refer to local Military Personnel Flight (MPF) -- AFI 36-3208 (Enlisted, AFI 36-3207 (Officers), AFI 36-3209 (Reserves & ANG)
5	Air Force Reserve Assignment matters	Refer to HQ AFRC/DP-- 36-2115
6	Equal Opportunity in off-base housing	Refer to the Housing Referral Office -- AFD 32-60
7	Landlord or tenant disputes	Refer to Commander -- AFI 32-6001
8	Claims against the Government	Refer to SJA -- AFI 51-502
9	Correction of military records	Refer to SAF/MIBR (AFEARB process) -- AFI 36-2603
10	Appeal of an Officer Performance Report (OPR), Enlisted Performance Report (EPR), or Promotion Recommendation Form (PRF)	Refer to SAF/MIBR (AFEARB process) -- AFI 36-2401
11	Support of Dependents and Private Indebtedness	Refer to subject's commander or DFAS -- AFI 36-2906
12	Suggestions	Refer to local Suggestion Monitor or AF/PE -- AFI 38-401
13	Change to an Instruction/Regulation or current policy guidance	Refer to appropriate HQ USAF OPR -- AFI 33-360, Vol 1
14	LOC, LOR, or Article 15 (other than discrimination/reprisal)	Refer to chain of command or Area Defense Counsel (ADC)(or HQ AFLS/JAJM
15	Punishment under UCMJ	Refer to ADC or HQ AFLS/JAJM -- AFI 51-201
16	Article 138, UCMJ (Complaint of Wrong)	Refer to Legal channels -- AFI 51-904

17	Hazardous Working Conditions (unsafe or unhealthy)	Refer to SE -- AFI 91-301
18	Elimination From Training	Refer to HQ AETC/IG (AETC directives)
19	Medical Treatment	Refer to SG for Quality Assessment or Medical Incident Investigation (MII), AFI 44-119
20	Tricare Complaints	Refer to Tricare Benefits Services Office
21	Allegations of homosexual conduct	Refer to Commander -- AFI 36-3208 (Enlisted), AFI 36-3207 (Officers), AFI 36-3209 (Reserves & ANG)
22	Misuse or abuse of government vehicles	Refer to LGT -- AFI 24-301
23	Unprofessional Relationships/Adultery	Refer to Commander -- AFI 36-2909
24	Allegations regarding non-AF organizations or agencies	Refer to specific agency or Service IG or to Defense Hotline
25	Allegations of reprisal by DoD contractors	Refer to IG, DoD
26	Allegations against Military Defense Counsel	Refer to Chief Circuit Defense Counsel
27	Anti-Deficiency Act violations	Refer to SAF/FM -- AFI 65-608
28	Commander-Directed Investigation (CDI)	Refer to Commander for CDI process issues Refer to chain of command or ADC for CDI corrective action
29	Contracting Issues	Refer to issuing contract unit or SAF/AQC

Adapted from AFI 90-301 (30 Jan 01), Table 2.5

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